

# COVID-19 Policies and Procedures

## We are open for booked appointments ONLY

All patients will be offered a virtual visit with a physician. All in-person appointments must be pre-approved by the doctor.

WALK-IN CLINIC IS CLOSED.

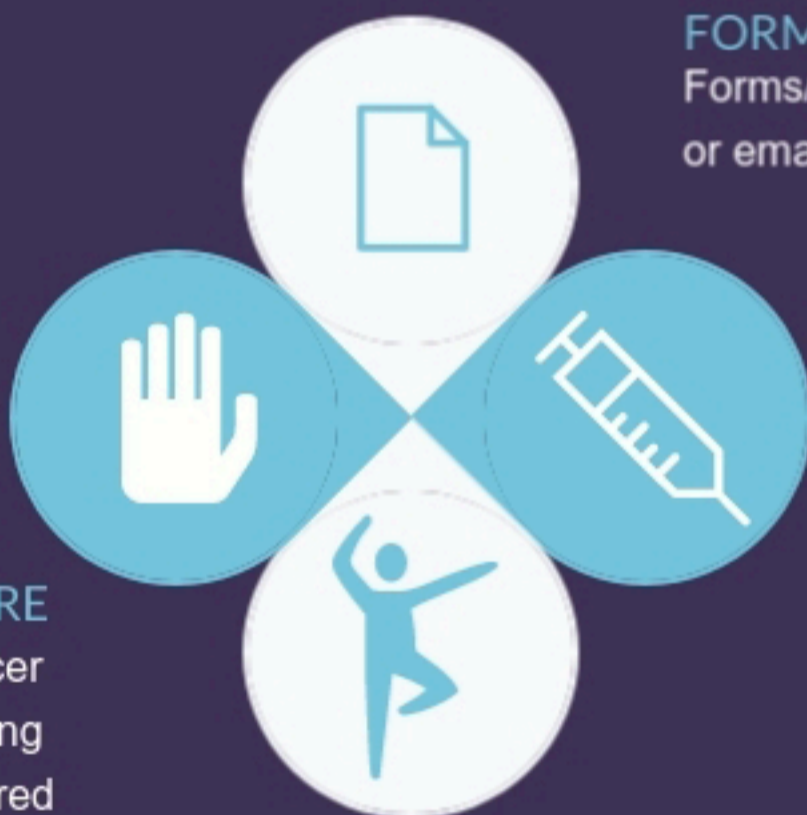
*Hours of operation are subject to change at any time.*

### SOCIAL DISTANCING

2 m distance must be observed at all times. All persons in the office are required to wear a mask.

### PREVENTIVE CARE

Annual physicals and cancer screening are still being deferred



### FORMS/DOCUMENTS

Forms/Documents can be faxed or emailed to your directly.

### NEEDLES

All vaccinations require an appointment. Non-essential vaccines are being deferred at this time.

## Thank you for your help!

Following these procedures allow us to protect you, our staff and our physicians from infection. These measures mean we can continue to be at work and provide care for our patients.



### CONTACT US

Phone: 905-792-2211

Website : [www.brameast.ca](http://www.brameast.ca)

Twitter: @BrameastFHO

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**OFFICE IS OPEN FOR BOOKED APPOINTMENTS only.**

IF YOU HAVE A PRE-EXISTING APPOINTMENT CALL TO SWITCH THIS TO A TELEPHONE APPOINTMENT. PLEASE DO NOT BRING VISITORS WITH YOU FOR THESE APPOINTMENTS.

**WALK-IN CLINIC IS CLOSED**

- NON-ESSENTIAL VISITS ARE ALL SCREENED BY A PHYSICIAN: CALL TO BOOK A TELEPHONE APPOINTMENT. A PHYSICIAN WILL CALL YOU DIRECTLY TO DISCUSS YOUR MEDICAL CONCERN
- WE WILL NOT BE PROVIDING SICK NOTES AT THIS TIME  
[HTTPS://NEWS.ONTARIO.CA/OPO/EN/2020/03/PREMIER-FORD-ANNOUNCES-JOB-PROTECTION-FOR-WORKERS-DURING-THE-COVID-19-SITUATION.HTML](https://news.ontario.ca/opo/en/2020/03/premier-ford-announces-job-protection-for-workers-during-the-covid-19-situation.html)
- YOU CANNOT PICK-UP DOCUMENTS, PLEASE PROVIDE A FAX NUMBER OR EMAIL THAT WE CAN FORWARD INFORMATION TO YOU DIRECTLY. DOORS ARE LOCKED
- NEEDLES: YOU NEED A BOOKED APPOINTMENT FOR YOUR NEEDLES. NON-ESSENTIAL NEEDLES ARE BEING DEFERRED AT THIS TIME. NEEDLE APPOINTMENTS ARE BOOKED IN THE AFTERNOON ONLY. NO WALK-IN FOR NEEDLES.

**DO NOT COME TO THE OFFICE IF YOU DO NOT HAVE A BOOKED APPOINTMENT**

*THANK YOU FOR YOUR CO-OPERATION. PLEASE MAINTAIN SOCIAL DISTANCING AND PROTECT YOURSELF, OUR PATIENTS, OUR STAFF AND OUR PHYSICIANS FROM ALL RISKS OF INFECTION AT THIS TIME. THESE MEASURES MEAN WE CAN CONTINUE TO BE AT WORK AND MEET OUR PATIENTS NEEDS VIA TELEPHONE AND EMAIL COMMUNICATION.*